

	Year End	Q1	Q2	Q3	Year End	UHA Target	Meeting target?
	2016/17	1.4.17 - 30.6.17	1.7.17 - 30.9.17	1.10.17 - 31.12.17	2017/18		
<b>RENTS</b>							
Rent arrears as a %	4.91%	4.78%	4.96%				
Rent collection as a %	100.49%	101.02%	99.75%				
Former tenant arrears	£223,854	£231,572	£229,523				
<b>LETTINGS &amp; VOIDS</b>							
Voids (rent loss)	0.68%	1.02%	0.92%			1%	✓
Voids as a % turnover of stock (cumulative)	4.2%	1.34%	3.03%			<2.5%	✓
General needs re-let times inc new developments	14.1 days	26 days	23.8 days				
General need re-let times without new developments	34.1 days	34.6 days	29.6 days			30 days	✓
Long-term voids	0%	0%	0.1%			0%	✓
% lets to nominations	94%	97%	93.3%			50%	✓
General needs lettings to BME	78.1%	67.6%	64.4%			50%	✓