



Supporting BME Communities
and Multi-Cultural Neighbourhoods

Handyperson Service



£12/hour
(inc VAT)

An affordable service to deal with your odd jobs

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£12/hour
(inc VAT)

What is it for?

Unity Housing is pleased to introduce an affordable Handyperson Service. You can now hire the handyperson for small, quick jobs that do not fall under the remit of the landlord. This might include:

- Installation of flat pack furniture
- Putting up curtain rails
- Shed felting
- Putting up shelves
- Other small jobs that won't take more than an hour.

Unfortunately, at this time the Handyperson Service cannot be used for:

- Decorating
- Gardening
- Electrical works
- Gas works
- Major plumbing works

How to book:

If you'd like to book an appointment with the Handyperson, call Customer Services on **0113 200 7700**.

The Handyperson will visit your home and give a free estimate for the works and instructions on what the you need to do prior to carrying out the work.

Appointments are on Monday morning. Unity needs payment upfront prior to the works taking place and you must provide all the materials you need yourself.

For instance, if you'd like the Handyperson to put up some shelves you will need to provide the shelves. If you'd like the Handyperson to felt your shed roof, you will need to provide the felt.



What does it cost?

The cost for the service is £12 an hour (including VAT). This covers the Handyperson's time and labour - **not the materials**. Unity expects **payment upfront**, prior to the work being carried out.



Making your own improvements:

If you want to make changes to your home, you need to ask Unity for permission before doing any improvement works. We're trying to protect future tenants, who may not want to live with your changes.

Think ahead - do you want to have to take your improvement out when you move? If it's good quality, we may let you leave it for the next tenant. However, if it's poor quality or an acquired taste, we will ask you to remove it and pay to put it right.

You **don't** need permission to:

- Put up shelves or pictures. Please take them down and fill in any holes when you move.
- Plant flowers or small shrubs (as long as you don't share your garden with other tenants).
- Put up curtain rails or blinds.

You **do** need permission to:

- Replace doors, tiles or light fittings.
- Get satellite or cable installed.
- Put in laminate flooring or fitted wardrobes.
- Put up new fencing or window leading.
- Build a shed, lean-to or conservatory.
- Lay paving, decking or a parking area.
- Fit a burglar alarm or shower.
- Replace any of Unity's fittings (e.g. taps, fires).
- Do any structural work.

Contacting Unity

T: 0113 200 7700

E: uha@unityha.co.uk

W: www.unityha.co.uk

If you have an emergency repair when the office is shut, please ring our emergency repairs number (see below). If we have to change our emergency repairs number for any reason you can get the new one by phoning 0113 200 7700 and listening to the message.

Emergency Repairs ☎ **0845 634 2766**

e.g. serious floods and leaks, total loss of water and electricity, the only toilet is blocked.

Emergency Gas Repairs ☎ **01757 244510**

e.g. total heating or hot water failure when Unity's office is closed the next day.

Transco (gas leaks) ☎ **0800 111 999**

Problems understanding?

If you need any of our information translating or if you need an interpreter, please contact us. We can also provide this information in large print or on CD if you need us to.

Unity Housing Association Ltd
113-117 Chapeltown Road, Leeds, LS7 3HY

☎ 0113 200 7700

✉ uha@unityha.co.uk

web: www.unityha.co.uk



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